

How can NHS Elect benefit you?

WHO WE ARE

About NHS Elect

NHS Elect is a national members' network organisation. We are part of the NHS and have been providing NHS organisations with high-quality support and training since 2002.

Our Team

Each member of our team has extensive senior management experience within the NHS, including past Board level appointments as well as operational management know-how. The core team is supported by a group of highly skilled associates who provide specialist expertise as required.

WHAT WE OFFER

Our Membership Package

Our membership package includes all of the following:



Specialist Consultancy

Extensive support from our team of specialist consultants, be that day-to-day advice or more structured support for a particular project.



On-site Training

A range of bespoke, on-site training sessions tailored to the needs of the organisation.



Access to Shared Resources

Access to a large library of useful resources, including presentations, guides and templates.



Invitations to Courses and Seminars

Invitations to a wide range of courses, seminars and other training opportunities.



Production of Marketing Materials

Creation of marketing materials up to a value of £3,000 (full media and NHS advice package worth £10k), which equates to a promotional video or microsite per financial year.



Networking Opportunities

Numerous opportunities to network with NHS colleagues and share best practice and ideas.



Account Management

Dedicated account management to ensure membership benefits are maximized.

Please note: our membership package is 'organisational', which means anyone from across the Trust can utilise our services if approved by the membership budget holder.

Areas of Support

We provide a wide range of services in six key areas:



Business of Healthcare

Including support to write effective tenders, manage mergers and acquisitions more efficiently, and create improved models of care.



Coaching

Including one-to-one coaching to improve personal effectiveness, group sessions, and mentoring skills development.



Customer Care and Patient Experience

Including support to train staff at all levels to improve customer care, capture and evaluate feedback from service users, and deliver 'train-the-trainer' programmes.



Marketing, Communications and Branding

Including support to write targeted marketing and communications strategies, deliver more engaging social media activity, and create effective promotional materials.



Organisational Development

Including support to deliver effective leadership initiatives, enhance team building, and supplement learning and development programmes.



Service Improvement and Measurement

Including support to design and deliver local quality improvement projects, apply lean techniques to improve efficiency, and manage capacity more effectively.



"Can I just say a big thank you for an absolutely brilliant course last week. Truly inspiring."

Valerie Nunez
Orthopaedic Consultant
Frimley Park Hospital NHS Foundation Trust

WHO WE WORK WITH

We have around 60 members right across England, and work with a range of acute, community and mental health Trusts, as well as a number of CCGs. We intend to maintain our membership at this level to ensure we continue to provide a high quality service for each and every member.

We are also instrumental in three national improvement programmes that benefit a large number of additional organisations:

- Acute Frailty Network (AFN)
- Ambulatory Emergency Care (AEC)
- Emergency Care Improvement Programme (ECIP)

Our current members consist of:



HOW OUR MEMBERS BENEFIT

Some of the most common benefits that are experienced include:

- ✓ Reduced service costs through increased efficiency
- ✓ Enhanced performance against targets via service improvement
- ✓ Improved feedback from patients as a result of customer care training
- ✓ Increased referrals from GPs following more strategic marketing and communications
- ✓ Reduced staff costs by supplementing existing teams in vital areas
- ✓ More successful responses to tenders and other enhanced internal processes
- ✓ More effective and skilled teams following organisational and personal development

Our ROI Guarantee

Delivering a clear return on investment is extremely important to us; it means the organisations we serve are receiving value for money, which in turn means they continue to use our services year after year.



"The team delivered a superb session at our Board Development Day. It received universal plaudits which is no mean feat."

Paul Draycott
Director of Leadership and Workforce
North Staffordshire Combined Healthcare NHS Trust

JOINING NHS ELECT

Membership is offered on a 'fixed-fee' basis, with annual membership costing £25k per organisation (membership package worth £80-£100k). We are a non-profit organisation and this fee is to cover our operating costs, which are kept to a minimum.

For more information about joining please contact:

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